

**Rush University Medical Center/Rush Oak Park Hospital
Rush University Medical Group/Rush Oak Park Physician Group
Healthcare Finance
Policy and Procedure for Patient Access and Patient Billing**

Section: Financial Assistance Programs

Subject: Financial Assistance Policy – Amounts Generally Billed

Effective Date: 3/1/2024

RUSH determines the amount generally billed (AGB) to individuals by reviewing paid claims from a prior 12 month period. RUSH utilizes the look back method which analyzes a recent 12-month period of allowed claims to determine the actual payment rate that Medicare and private insurers are collectively applying to RUSH’s billed charges. The intent is to ensure that the discount provided to financial assistance eligible patients is equal to or greater than the discount provided to patients with insurance.

For payments received from January 1, 2023 through December 31, 2023 the allowed amount % of billed charges is identified in the table below.

Hospital

Allowed Amount as a % of Billed Charges

Rush University Medical Center	40.0%
Rush Oak Park Hospital	33.8%