



The Rush Transfer Center is available 24 hours a day, seven days a week to coordinate acute interfacility transfers to Rush.



Rush Transfer Center
Edward Ward, MD, MPH
Medical director

CONTACT US

To transfer a patient to Rush, call
(312) NOW-RUSH (669-7874).

Rush University Medical Center
1653 W. Congress Pkwy.
Chicago, IL 60612

 **RUSH UNIVERSITY
MEDICAL CENTER**
www.rush.edu

PLEASE NOTE: All physicians featured in this publication are on the medical staff of Rush University Medical Center. Some of the physicians are in private practice and, as independent practitioners, are not employees or agents of Rush University Medical Center.

 **RUSH**

Rush is a not-for-profit health care, education and research enterprise comprising Rush University Medical Center, Rush University, Rush Oak Park Hospital and Rush Health.



RUSH TRANSFER CENTER

Your entry point for all interfacility transfers to Rush University Medical Center

To transfer a patient to Rush, call **(312) NOW-RUSH (669-7874).**

 **RUSH UNIVERSITY
MEDICAL CENTER**

ABOUT THE RUSH TRANSFER CENTER

The Rush Transfer Center consists of a team of registered nurses who are available 24 hours a day, seven days a week to coordinate acute interfacility transfers. The transfer team ensures efficient communication between the patient's physicians at the transferring facility and at Rush.

Transfer requests will be evaluated based upon the patient's clinical urgency and the availability of resources at Rush. Nonemergent transfers are managed on a case-by-case basis Monday through Friday, 8 a.m. to 8 p.m.

WHAT YOU CAN EXPECT FROM THE RUSH TRANSFER CENTER

When you call (312) NOW-RUSH (669-7874), you will speak directly to a registered nurse who will initiate the patient transfer process. As part of this process, you can expect the following:

- Direct conversation with an attending physician at Rush during the intake evaluation
- Timely evaluation of your transfer request
- Collection of appropriate clinical information from the transferring facility
- Periodic updates on the patient's status to the referring physician and the patient's family members



QUALITY RECOGNITION

Rush University Medical Center is home to world-class health care professionals and state-of-the-art technology, drawing together patient care and research to address conditions such as arthritis and orthopedic problems, cancer, heart disease, diseases associated with aging and neurologic problems. For detailed information on clinical services at Rush, visit www.rush.edu.

Rush has been recognized for adhering to the highest standards in providing safe, quality care. Below are a few accomplishments:

- Rush has been named among the top-performing academic medical centers in the country by the University HealthSystem Consortium in its annual quality and accountability performance ranking.
- Year after year, Rush programs are ranked among the best in the nation by *U.S. News & World Report*.
- Rush has been designated a Blue Distinction Center for Cardiac Care by Blue Cross and Blue Shield. Each designated facility meets stringent clinical criteria developed in collaboration with expert physician and medical organizations.
- Rush has received the Outstanding Achievement Award from the American College of Surgeons' Commission on Cancer.
- Rush has earned chest pain center accreditation from the Society of Chest Pain Centers.
- Rush has been awarded certification as a primary stroke center by the Joint Commission.
- Rush has been certified by the Commission on Accreditation of Rehabilitation Facilities (CARF). In CARF's most recent survey, Rush placed among the top three percent of U.S. rehabilitation facilities.
- Rush has earned Magnet designation three times from the American Nurses Credentialing Center — the highest honor in nursing.

To transfer a patient to Rush, call
(312) NOW-RUSH (669-7874).

TRANSFER PROCESS CHECKLIST

For reference, detach and post the following steps to transfer a patient to Rush University Medical Center:

- Call the Rush Transfer Center at (312) NOW-RUSH (669-7874).
- Provide the following information to the registered nurse bed manager:
 - Name of transferring facility
 - Referring clinician's name and contact information
 - Patient's name
 - Patient's date of birth
 - Patient's diagnosis
 - Reason for transfer
 - Required level of care
 - Current IV infusion
 - Type of specialty care or service line being requested
- Fax face sheet to the Rush Transfer Center at (312) 942-0150.
- Participate in a recorded conference call arranged by the Rush Transfer Center with the registered nurse bed manager and attending physician at Rush.
- Provide insurance, eligibility and authorization information for transfer. (Please note: This verification is waived for all patients who meet Emergency Medical Treatment and Active Labor Act criteria.)
- Prepare a copy of the patient's charts and pertinent diagnostic studies, such as lab work or EKG.

To transfer a patient to Rush, call (312) NOW-RUSH (669-7874).